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Australian Disaster  
Resilience Conference



Australian Government  
National Emergency Management Agency

Australian Institute for  
Disaster Resilience



INSURANCE



# RediCommunities

**CALD Community-led Disaster Resilience Project**  
Strengthening disaster resilience at the community-level

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Government of South Australia  
South Australian Fire and  
Emergency Services Commission

Aligned  
to the



**afac23**  
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**CONFERENCE AND EXHIBITION**

**22-25 AUGUST 2023**

Brisbane Convention and  
Exhibition Centre



**Red Cross pays our respects to the Aboriginal and Torres Strait Islander Custodians across this country, and to Elders, past, present and emerging.**

This presentation may contain the names and/or images of Aboriginal and Torres Strait Islander individuals who have since passed.

This project was funded under the Disaster Risk Reduction Grants Program by the Australian Government and South Australian Government.

*Views and findings associated with this initiative/project are expressed independently and do not necessarily represent the views of State and Commonwealth funding bodies.*



# Our Methodology

## Community needs assessment & research

- Risk data
- Demographic mapping
- Stakeholder mapping

## Leadership Groups

- **Community Mobilisation**
  - 1:1 conversations
  - Community meetings
  - Social media
  - Networks

## Workshops

- Discovery
- Ideation
- Action Planning

## Disaster Resilience Plans

- Connecting to resources & networks
- Capacity building
- Backbone support

## Governance & Sustainability

- Community-led decision making
- Development of local structures
- State-wide network

## Monitoring & Evaluation

- **Adaptive capacities**
  - Wellbeing
  - Connection
  - Knowledge
  - security
- Interviews
- Surveys
- Narratives/ Stories/ Children's drawings



# Leadership Groups



# Luis Arriola

- Mexico -

*“I enjoyed creating relationships with other ethnic communities and learning that the different communities may have different focuses but similar priorities, which is very interesting given that they are different from my own community. It's been good to know how we can have synergy; we can have the same event addressing different needs for different community needs.”*



# Yang Qianrong Wu & Jenny Yang

- China -

*“Realising that there are people in the community who might be struggling with some things like language barriers, with those language barriers come challenges in connecting and communicating with their community.... if you want to do something about a problem then you don't have to just hope it will come about or sit there wishing - you can actually do something yourself.”*



# Iqbal Shah

## - Afghanistan -

*“I was motivated to remain involved to make sure members of our Afghan community, particularly the newly arrived Afghans, are aware of these common Australian hazards and their dangerous impact on their lives and their assets and properties...awareness and preparedness about these hazards-related matters can help them to feel safe and secured.”*





# Who Else Was Involved?



Afghanistan, Barbados, China, Cote D'Azur, East, West & Central Africas, Latin America, Pakistan, Papua New Guinea, Sri Lanka, Syria, Tigray







# Workshops






**Where? / When? Potential risks and hazards**

<p><b>In and around you Home</b></p> 	<ul style="list-style-type: none"> <li>• Electrical system</li> <li>• Water leakage</li> <li>• Gas leakage</li> <li>• Open charcoal burning heater</li> <li>• Dishwasher burns</li> <li>• Hot liquid burns (coffee &amp; tea)</li> <li>• Swimming pool drownings</li> <li>• Battery burns</li> <li>• Sharp utensils – scissors/ knives/blades</li> <li>• House fires</li> <li>• House/roof collapse</li> <li>• Poison (particularly children) – cleaning chemicals, cooking items</li> <li>• Toddlers swallowing coins/batteries</li> <li>• Dangerous animals/insects – snakes/ spiders</li> <li>• Family domestic violence</li> <li>• Aggressive pets</li> </ul>
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<p><b>In your Neighbourhood / Community</b></p> 	<ul style="list-style-type: none"> <li>• Fire</li> <li>• Gas leakage</li> <li>• Water main burst</li> <li>• Accidents</li> <li>• Fallen trees/electric poles</li> <li>• Child safety while parking</li> <li>• Power outage</li> <li>• Flooding from excessive rain</li> <li>• Heatwave</li> <li>• House fires</li> <li>• House/roof collapse</li> <li>• Suicidal tendencies</li> <li>• Shooting</li> <li>• Fights/conflicts</li> <li>• Robbery/theft</li> <li>• Disruption from loud noise</li> <li>• Neighbour disputes</li> </ul>
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<p><b>In South Australia</b></p> 	<ul style="list-style-type: none"> <li>• Bush fire</li> <li>• Strong ocean current/waves</li> <li>• Floods</li> <li>• Heat waves</li> <li>• Car accidents</li> <li>• Storms/ wind or sand</li> <li>• Housing</li> <li>• Electrical outage</li> <li>• Shooting incidents</li> <li>• Domestic violence/ family violence</li> <li>• Mental health issues (leading to different unfortunate events)</li> </ul>
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**Identified risks and hazards**

## Who do we think about when we think about people at risk in your communities?

- Aged People, Children, People with disability, Isolated people, Pregnant mothers
- New arrivals/migrants
- Families who have children with disabilities
- Women coming out of relationships/ marriages
- Young adults leaving home for the first time
- Low income households
- Homeless
- Households with domestic violence
- People with addictions (drugs, narcotics, alcohol)
- Illegal residents
- Uncertain/temporary visa conditions (e.g spousal visa, refugee)
- Domestic helpers (modern slavery)
- Non-English speakers/ language barriers
- Non-educated
- People with cultural differences, minority groups
- People who can't drive
- Unemployed
- People with no social network and extended family

## What do you think helps make a community more resilient in times of emergency?

- Organised Leadership
- Representation in parliament
- High literacy rates
- Climate awareness/ environmental awareness
- Strong human capital (socially well connected)
- Resources & assets (equipment)
- Knowledge sharing
- Volunteering, dedication, assistance, love for humanity
- Planning, cooperation, organized
- Confidentiality, mutual respect, open communication, understanding
- Responsibly controlled
- Involves everyone, inclusive

Identified people at risk & community strengths

# Disaster Resilience Plans





# Multicultural Unity Week Family Sports Day Event



# FAMILY SPORTS DAY

**GET PREPARED  
GET ACTIVE  
GET CONNECTED**

Join us in this FREE family event, celebrating unity week. Sign up for our football or netball tournaments, bring a picnic and support your local teams!

Just like a sports game, you never know what's going to happen. Disasters in Australia are no different. Come find out how you can work together to prepare for disasters.

-  Tug-of-War Competitions
-  Free Sausage Sizzle
-  DJ and Music
-  Emergency Information Stalls
-  Heatwave Top Tips

**SATURDAY OCT 22**  
**9AM UNTIL 3PM**  
Blair Athol Futsal Park  
Lionel Avenue

**Register now to play!** 



Powered By:



[Red Cross - Unity Day on Vimeo](#)  
or <https://vimeo.com/754537297/8ceb8a9205>



# Here's what we heard from community:

*"Thanks for trying so hard to bring everyone in the community together -so important!"*

*"It widens my thoughts to know what is out there."*

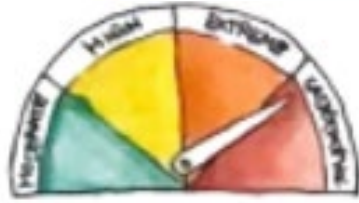
*"I have a better understanding of who or what might help me cope in a disaster."*

*"I will definitely pass on the information to my community."*





# Emergency preparedness workshop sessions



Levels of fire danger:

خپس رطخ درواد  
طس و تم  
رول  
نووک هابت تايژ  
ش تا رطخ چو طس  
طس و تم  
اب

Multi-Hazard Emergency Preparedness Information Kit  
Translations in Pashto & Dari Languages



# Multi Hazard Emergency Preparedness Kit



Swimming between the flags

نیم خنجر و نوختب  
دیزک یزاب با اه قتب تب



Always swim between the red and yellow flags. This means that Lifeguards are on duty and can help you if you get into trouble while swimming.

# Other Initiatives:

- Emergency preparedness video in multiple languages
- Swimming Classes for Muslim community (men & women)
- Welcoming New Arrivals with information packs on disaster resilience
- Men's Mental Health Wellbeing Awareness forum



# Governance & Sustainability



# Governing Group:

- Execution of remaining initiatives in their Community Action Plan
- Membership to new participant communities
- Partnership with local emergency service agencies, local government, community service groups and Red Cross
- Strategies to continue to build their collective communities' capacity to prepare for, response to and recover from emergencies

# Monitoring & Evaluation



# Impact



**Sharing Information**

**77%**

**Community Connection**

**91.6%**

**Confidence to Cope**

**92.2%**

**Knowledge of Psychosocial Impacts**

**86.7%**

**Knowledge of Disaster Resilience**

**86.7%**



# Lessons Learned

- Skills support
- How agencies can best work with CALD communities
- The diversity of CALD communities



# Recommendations

- Link community leaders to relevant training and supports
- Agencies to be more proactive and to meet communities 'where they are'
- Holding the line of neutrality
- Provide a range of activities according to individual capacity



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# Thank you.