

Australian Disaster Resilience  
Conference presents

# Knowledge Week

24 - 27 **AUGUST 2020**

[aidr.org.au/adrc](http://aidr.org.au/adrc)

**#ADRC20**



Australian Disaster Resilience Conference presents

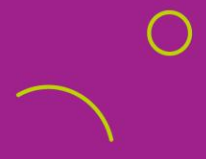
**KNOWLEDGE WEEK**



**DAY ONE**

# Collaborating for impact

**1 – 3.30PM AEST | 24 AUGUST 2020**





# Jo Brown

Southern Grampians Glenelg Primary Care Partnership

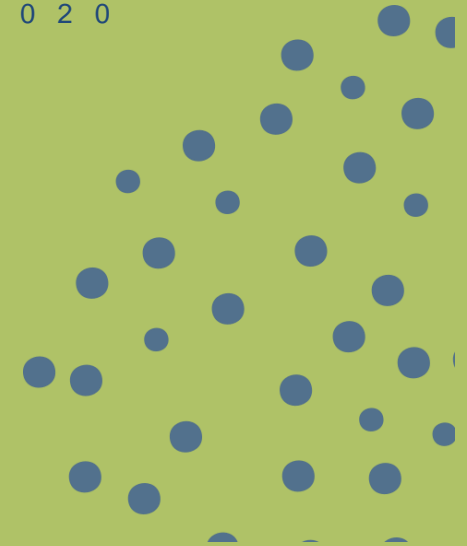
**Partnerships leading community  
resilience**

# PCPs for Community Resilience

A I D R Knowledge Week 2020

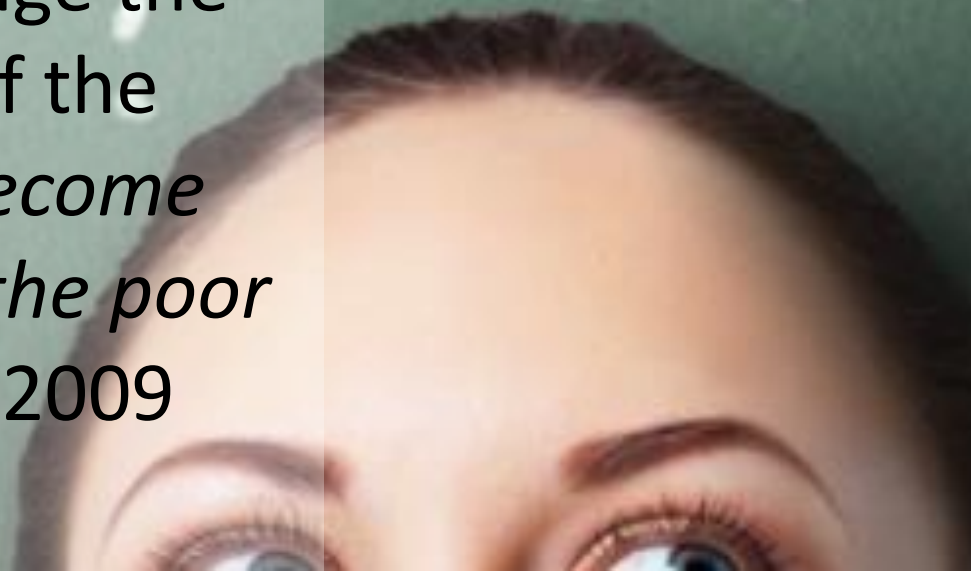


Empowering communities to thrive



The impacts of climate change will be felt most by those who are already subject to social or economic marginalisation (WHO, 2000)

Under climate change the wealthier parts of the population “*will become inconvenienced (...) the poor will die*”. Costello 2009







## Emerging Frameworks, Research and Policies

- Victorian Climate Change Act 2017
  - National Strategy for Disaster Resilience
  - Local Gov Planning Frameworks
- World Health Organisation
- The Lancet Report (2015, 2018)
- Sustainability Victoria - data



# Policy Signpost #3

**Climate Change Adaptation: A Framework for Local Action**

**Southern Grampians and Glenelg Primary Care Partnership**

**Rosie Rowe and Anita Thomas**

August 2008

The McCaughey Centre: VicHealth Centre for the Promotion of Mental Health and Community Wellbeing, Melbourne School of Population Health, The University of Melbourne



ECONOMY  
ECONOMIC PARTNERSHIP  
SUSTAINABLE  
COMMUNITY

**Rural People; Resilient Future**  
Pilot Project

Building blocks of rural community resilience  
Final Report

Alison Rance, Harriet Flintoft  
Centre for Urban Research, RMIT University

Joanne Brown  
Southern Grampians and Glenelg Primary Care Partnership (SGGPCP)



**RMIT** Centre for Urban Research

## Balmoral Fire Connect

A case study of social networks and the diffusion of bushfire preparedness information in a rural community

Final Report

Masdeh Aboutaleb Karkevandi, Harriet Flintoft  
Centre for Urban Research, RMIT University

Joanne Brown  
Southern Grampians Glenelg Primary Care Partnership

**RMIT** Centre for Urban Research

## Enhancing Networks for Resilience

Inter-organisational collaboration for disaster resilience: a study of the Southern Grampians Glenelg Primary Care Partnership

Hayley McClain, Harriet Flintoft, Masdeh Aboutaleb Karkevandi  
Centre for Urban Research, RMIT University

Joanne Brown, Rowena Wylie  
Southern Grampians Glenelg Primary Care Partnership

**RMIT** Centre for Urban Research

## Enhancing Networks for Resilience Stage Two:

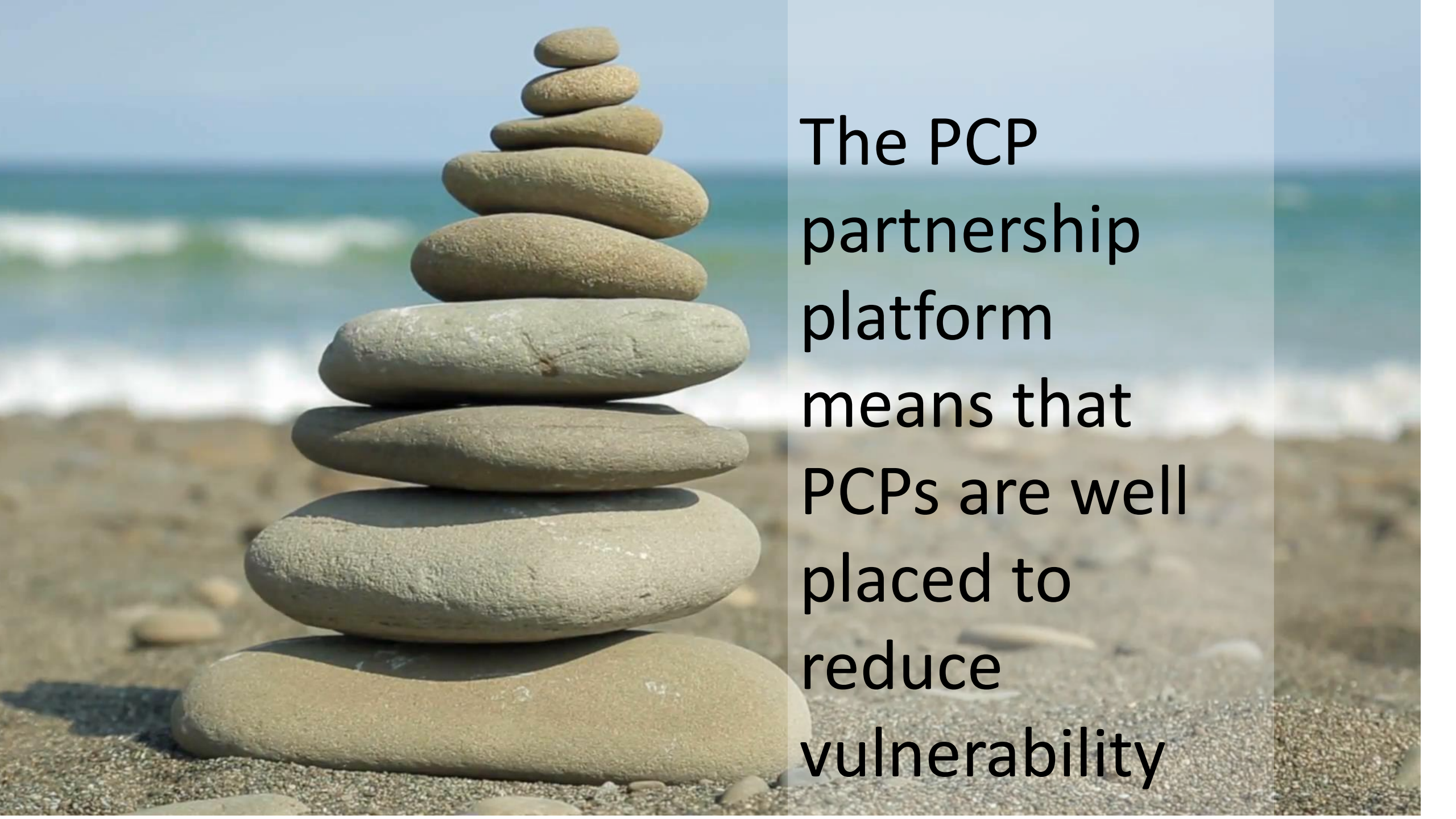
Understanding applied learning to enhance disaster preparedness in a PCP

Helen Scott, Kyrin Soomro  
Centre for Urban Research, RMIT University

Joanne Brown, Diana Picken  
Southern Grampians Glenelg Primary Care Partnership

Masdeh Aboutaleb Karkevandi  
Swinburne University of Technology

[sggpcp.com](http://sggpcp.com)

A stack of smooth, rounded stones of various shades of tan and grey, balanced on a sandy beach. The stones are stacked in a slightly tapered, conical shape. In the background, the ocean waves are visible, and the sky is a clear, light blue. The overall scene is peaceful and serene.

The PCP  
partnership  
platform  
means that  
PCPs are well  
placed to  
reduce  
vulnerability

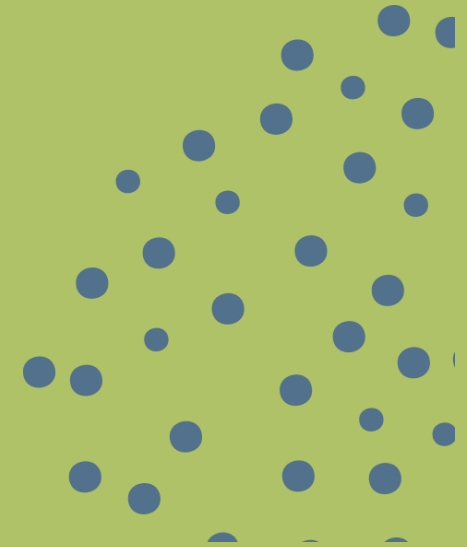


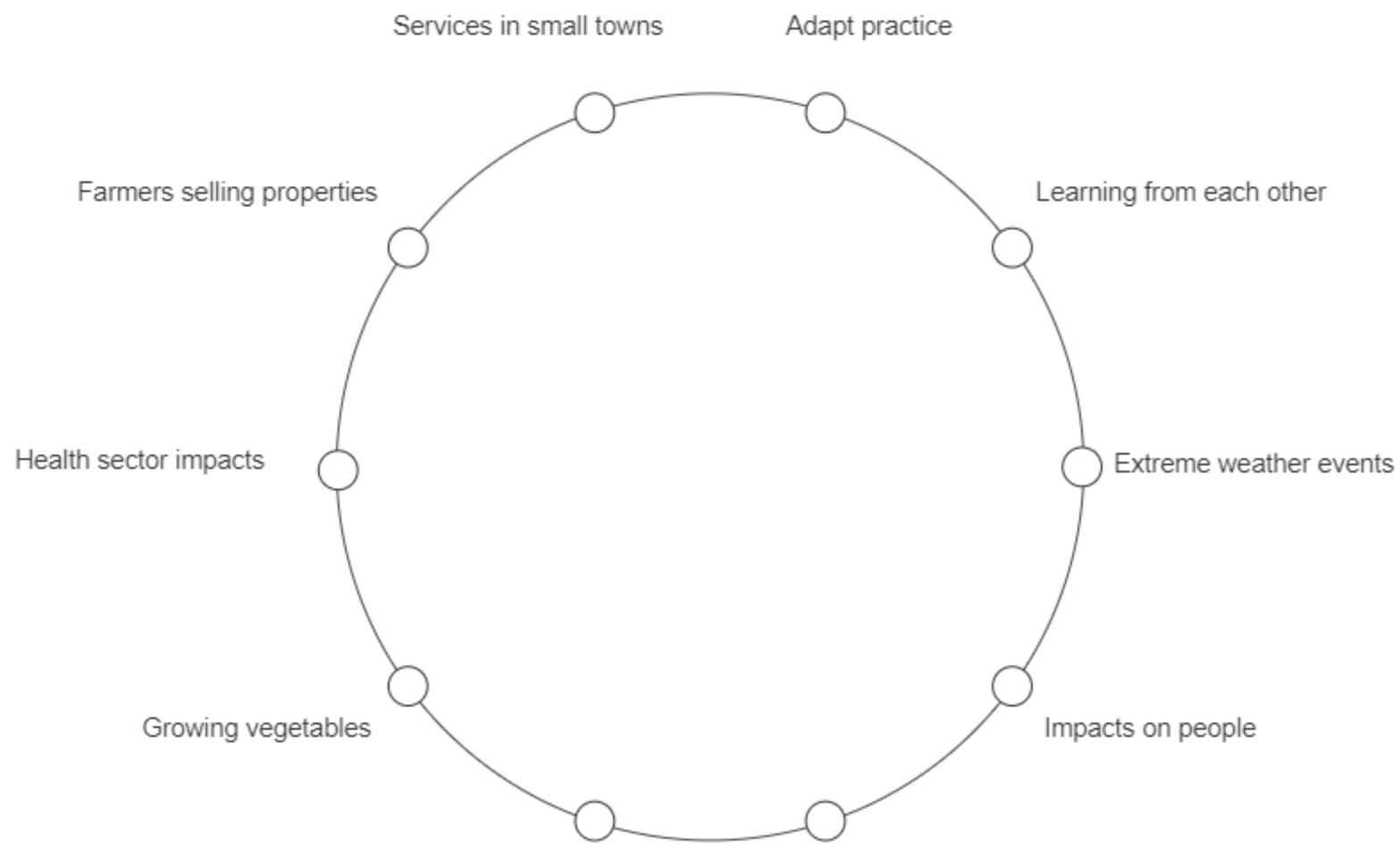
# Group Model Building

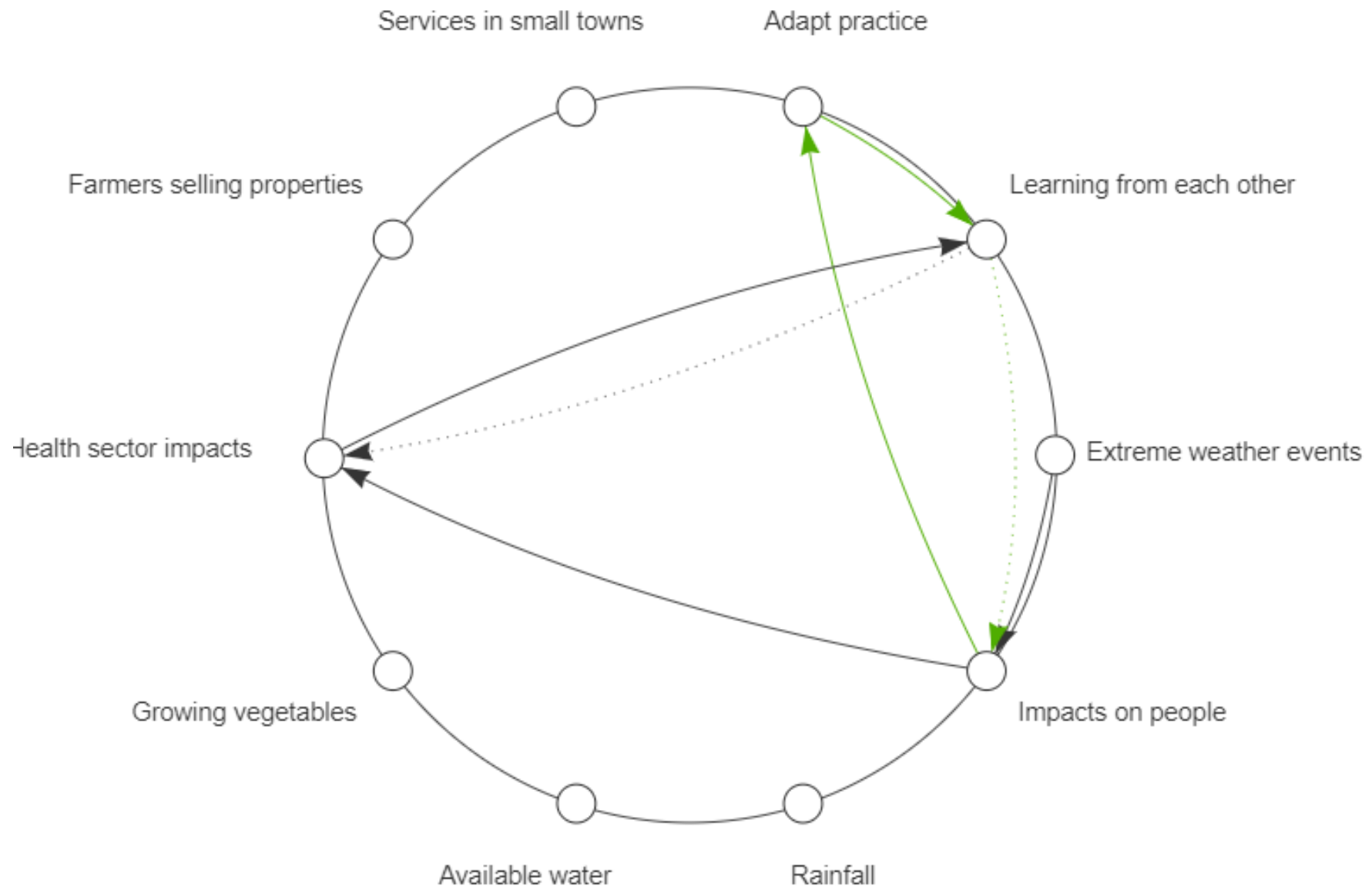
- Global Obesity Centre (GLOBE) at Deakin University Obesity work and others
- Community Based Systems Dynamics (Peter Hovmand)



Empowering communities to thrive

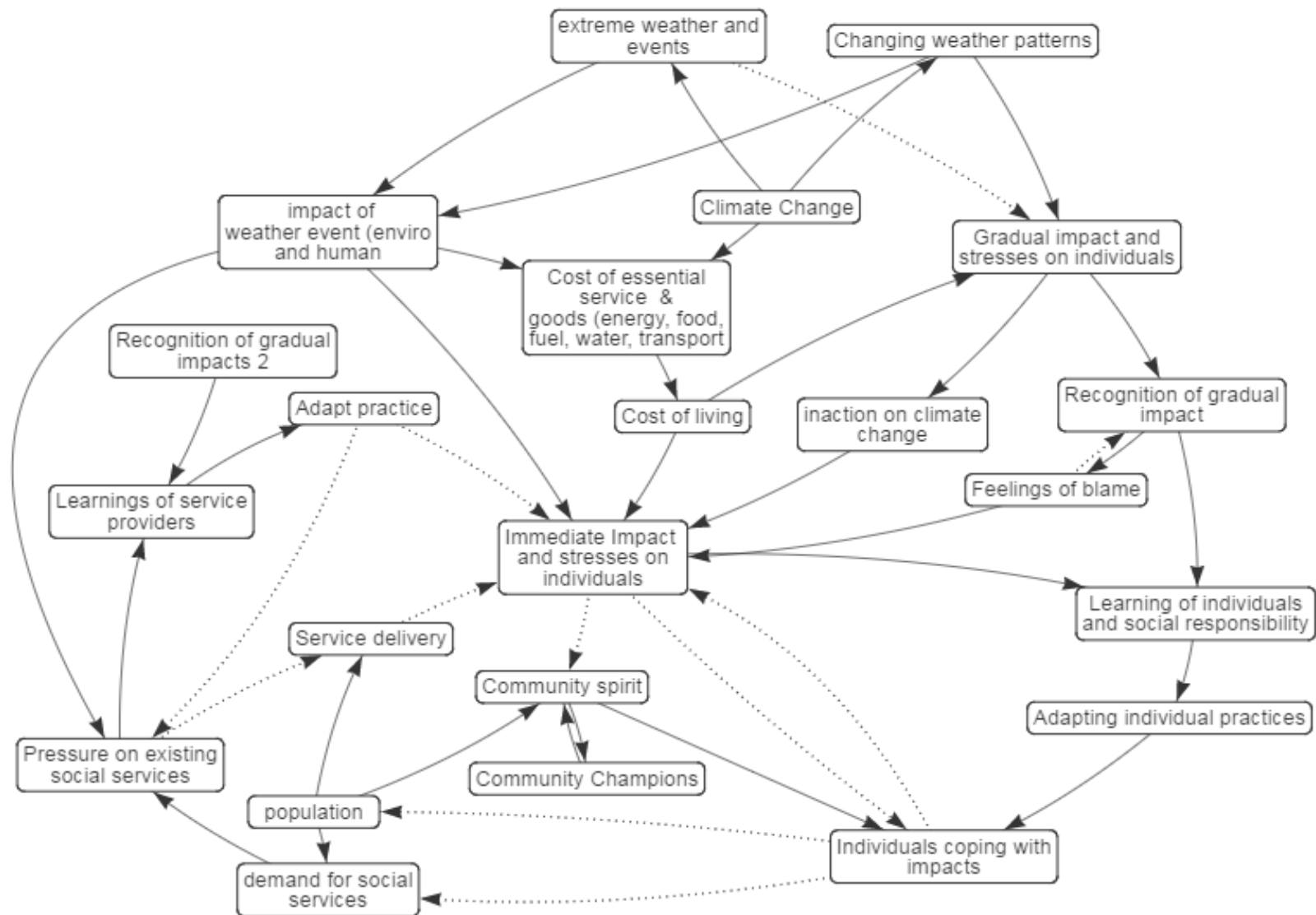


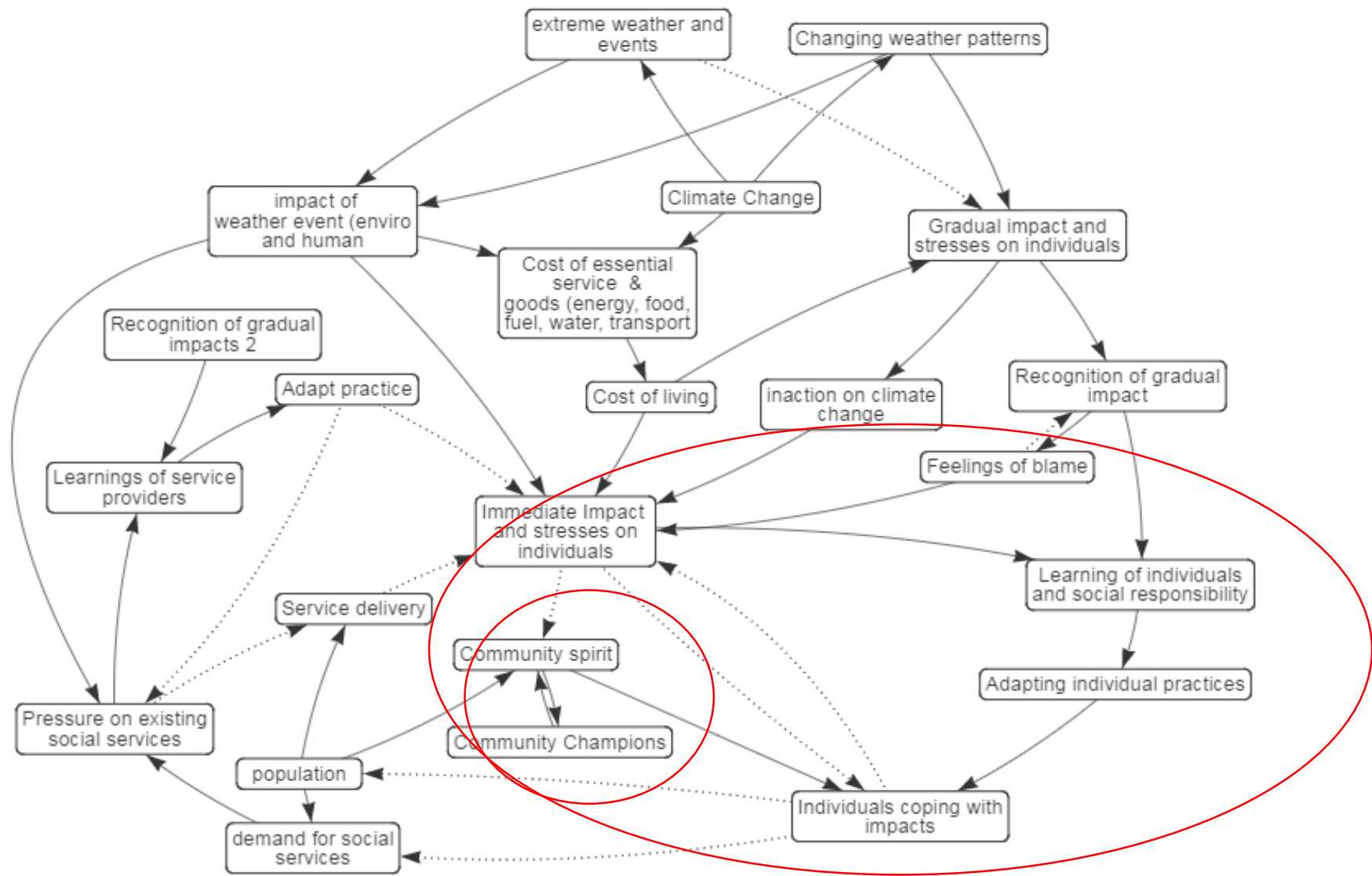




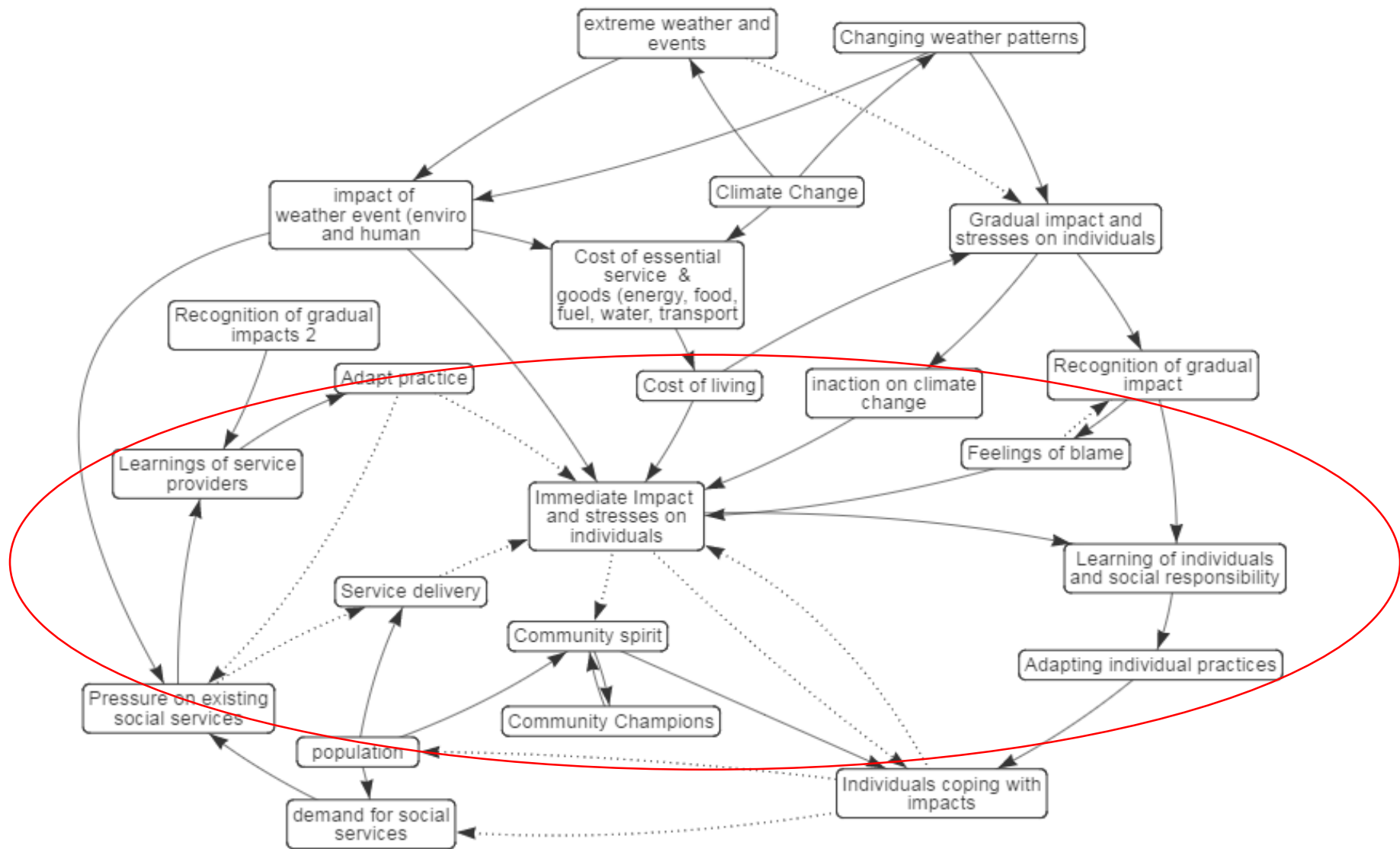












# Primary Care Partnerships for Community Resilience



Climate change is emerging as one of the biggest health issues of this century. It is widely reported that climate change will exacerbate disadvantage and the impacts will be felt by those who are the most vulnerable. Primary Care Partnerships (PCPs) are recognised as strong networks that bring health and community sectors together. PCPs can play a major role to enhance resilience in the face of climate change. enliven has been selected to participate in the initial stages of Primary Care Partnerships for Community Resilience (PCP4CR) which is being led by Southern Grampians Glenelg PCP (SGGPCP). The aim of this work is to build the capability and capacity of PCPs with enliven taking a leadership role to elevate this work to other PCPs across Victoria. The Lord Mayors Charitable Foundation funding this work to enhance community resilience in the face of climate change.

## Workshop 1

In October 2019 an enthusiastic group of enliven Partners and Stakeholders came together to share their diverse knowledge and experience in a workshop to understand the enablers and barriers that affect them meeting their diverse communities' cultural and communication needs when addressing the impacts of climate change. Using Group Model Building the group created a map that represented the connections between the factors they identified.

### The Barriers and enablers :

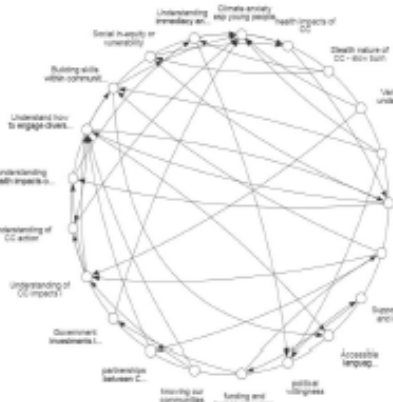
Participants shared their stories relating to the barriers and enablers which were centered around understanding and engaging with diverse communities as well as those around climate change impacts. These included factors like having supporting policies and frameworks, making the issue a priority for agencies, knowing our community, understanding the priorities for community, having accessible language resources, increased partnerships and resources, understanding the health impacts and many more. Behind every factor was a story of how this factor had changed over time and what our hope and fears are.

### The Connections

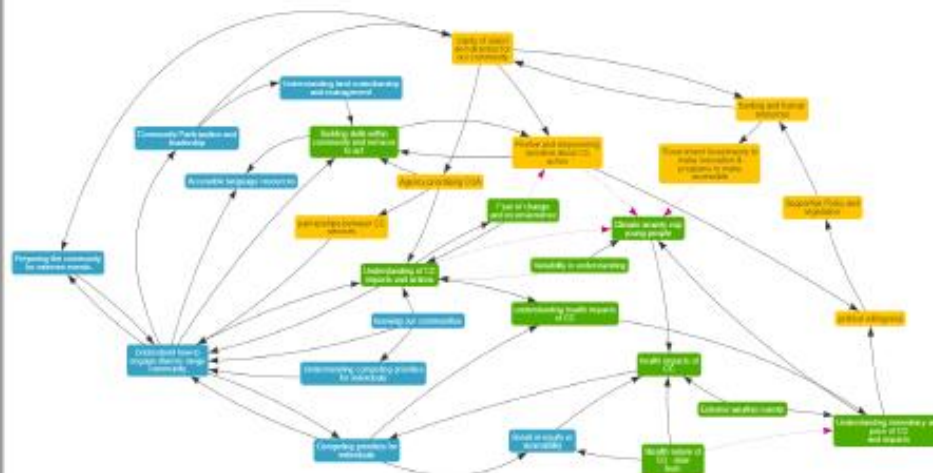
The barriers and enablers were documented around a circle using STICKE software (Systems Thinking in Community Knowledge Exchange). Participants then discussed the connections between these factors and identified the linkages. For example, there was a connection between increasing supportive policy and legislation which results in an increase in funding and human resources which increases agencies prioritising climate change. The opposite of this story is also true with a decrease in supportive policy leading to a decrease in resources leading to a decrease in prioritisation.

<i>"More immediate priorities" and competing priorities Not just communities but also for service providers and agencies"</i>	<i>"Ensuring the community understand the full impact of the health risks"  "We can disseminate information but how does it translate to be meaningful for our diverse community"</i>	<i>"We need a number of supporting policies and government priorities supporting Climate Change Adaptation"</i>	<i>"Acknowledge existing strong relationships with community as an enabler for addressing health impacts of climate change"</i>	<i>"It's difficult to think it as an emergency, but the rate it is happening it is"  "We're not talking about the future. It is now "Immediacy, pace or change"</i>
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## The Connection Circle



## The Map of the local system



## Workshop 2: Moving to Action:

A second workshop was held in November with participants coming back together to review the systems map created in workshop one. The map underwent significant review, based on participants reflections between the two workshops. Participants then used the systems map to identify opportunities for collaborative action and plan next steps.

### Identified Actions:

- 1) Agencies prioritizing Climate change: This involved understanding the data and local impacts, documenting these and involving leadership to increase agencies prioritising climate change.
  - 2) Creating positive messages, shaped by the community: This involved working with local community and agencies to understand the impacts and co-design messages and resources to reduce these impacts.
- Enliven will work in collaboration with our partners on these actions over the next 10 months to enhance the resilience of our community in the face of climate change.



This work is funded by the Lord Mayors Charitable Foundation through Community Resilience in the face of climate change.

Further information  
heather@enliven.org.au





## COLLABORATION FOR COMMUNITY RESILIENCE (COVID 19)

Understanding the complexity of community impacts and adaptations to build community resilience in the face of COVID 19 as at June, 2020.

### BACKGROUND

The Southern Grampians Glenelg Primary Care Partnership (SGGPCP) is committed to working together to mobilise community-led action to build healthy, resilient and thriving communities. The resilience of the Southern Grampians and Glenelg communities in the face of COVID 19 can be strengthened by organisations having collective knowledge and advocacy of the needs of the community. The leadership platform of the PCP alongside the established network of trusted relationships, local knowledge, agility and adaptability are key assets that enabled SGGPCP to lead a local collaboration.

An existing network, RASnet (Rural Adjustment and Support Network) was established by SGGPCP in 2006 for cross sector organisations to be networked and align their support efforts for the community in response and recovery to drought. This group has continued post drought to maintain relationships to monitor and support our rural communities through any key changes it was facing. RASnet was broadened and accelerated in recognition of the value of the existing relationships and structures to collaborate local efforts to enhance community resilience in response to COVID 19. The network was renamed to represent the current situation to Collaboration for Community Resilience (COVID 19) - C4CR.

### METHOD

The first two weeks of the onset of the Coronavirus Pandemic in Australia saw a rapidly changing environment with SGGPCP partners required to implement unprecedented actions and navigate a web of complex information, generally resulting in a focus on internal organisational response. SGGPCP staff quickly reacted to the immediate needs of partners by facilitating opportunities to work together to develop collaborative approaches to communication and support for working in the new environment.

After attaining support and commitment from Local Government who recognised the value of this network and its potential alignment and ability to inform local emergency management structures, the SGGPCP Collaboration for Community Resilience (COVID 19) (C4CR) network began to meet in early April 2020.

With the aim to develop a shared understanding of the impacts of COVID 19, the actions being implemented and begin to identify the gaps, the network used zoom and visual participatory processes (Miro for example) to facilitate collaborative conversations.

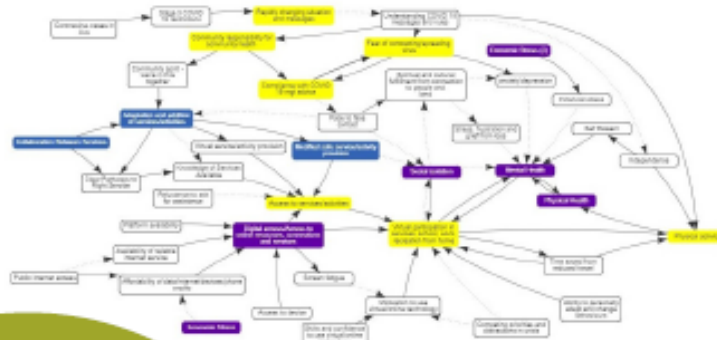
The complexity and connections between the impacts identified by the group necessitated the need for a more sophisticated approach. In the past, SGGPCP had worked closely with the Global Obesity Centre (GLOBE) at Deakin University to understand and act on the complexity around childhood obesity. As part of this approach SGGPCP had built their capacity to map the system by creating Causal Loop Diagrams (CLD) that visually represent the influences and connections of complex systems.

The process to develop a CLD with a community generally requires an identified complex issue in the community, a diverse group of participants with understanding of the problem, and a series of workshops to create and review the map to identify and develop actions. SGGPCP adapted the standardised process with the C4CR network to visually represent the system using CLDs. Taking each of the impacts of COVID 19 as identified in previous meetings, C4CR participants used STICKE software to create diagrams and document them in a suite of local impacts documents.



### METHOD CONT.

As a result four sub-CLDs and narratives were produced as well as an overall visual representation of the whole system (pictured below) showing how these impacts interact. These valuable diagrams are being used by the Network to continue to understand and track changes to the system as restrictions ease, as well as using our shared understanding of the system, to build a better and more resilient community into the future as part of recovery.



### HIGHLIGHTING THE VALUE OF PCP

The establishment and implementation of the C4CR network highlights the valuable role of the PCP platform. With established, trusted relationships, SGGPCP has a history of innovation to initiate new ways of working with the partners and stakeholders. As a result, participants trusted SGGPCP to guide the discussion and expose the group to new approaches. SGGPCP has strong external partnerships which have increased the capability of the partnership to respond proven by implementation of CLDs with his network which result from a strong relationship with GLOBE at Deakin University. SGGPCP is agile and has the ability to adapt to new challenges unlocking the capability to pivot existing work to respond to urgent needs, particularly at a local level.

### OUTCOMES

**Shared Understanding:** The C4CR network created a forum for sectors to come together and discuss impacts of COVID 19 on community and develop a greater understanding of the system at a time when organisations were facing enormous challenges. Participation was not limited to traditional health and wellbeing organisations but promoted cross sector participation. As a result, the Network was also well attended by Rural Financial Counselling Services, Local Government Business Support and Emergency Relief organisations, such as Red Cross. This broad participation provided a deeper and richer understanding of the local impacts (social isolation, digital access, service access, economic impacts and impacts on mental and physical health) of COVID 19 on our local community.

**Service Access:** Participants shared knowledge of existing services, operations, changes and gaps to increase service provision to the local community. Networking across a broad sector provided the development of new relationships, increasing knowledge and connections.

**Facilitating action:** Coming together for the C4CR Network increased local understanding of actions and sharing knowledge through networking in turn influenced future actions and adaptations. Sharing knowledge of the barriers and enablers to action drove further actions. New champions in our local community were uncovered.

**Documenting the process:** All participants in the C4CR network were able to link learnings back into their organisations and other key stakeholders discussions. The documents created, systems maps and narrative were valuable tools to inform local and regional planning, relief and recovery conversations.



### FOR MORE INFORMATION CONTACT:

Jo Brown - joanne.brown@wdhs.net  
 Janette Lowe - janette.lowe@wdhs.net  
<https://sggpcp.com/collaboration-for-community-resilience/>

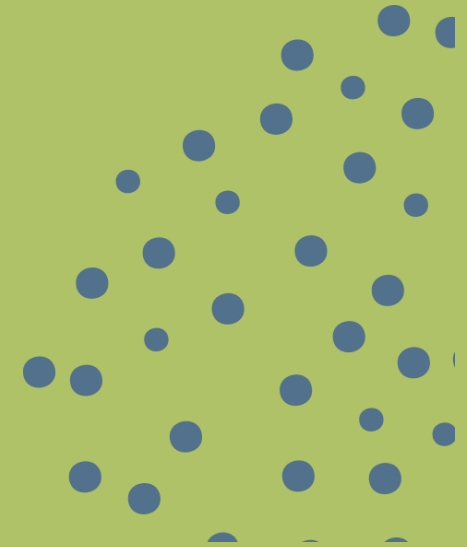


# So What?

- Understand complexity
- Identify alignment
- Identify partnerships
- Identify place in the system
- Mobilise action



Empowering communities to thrive



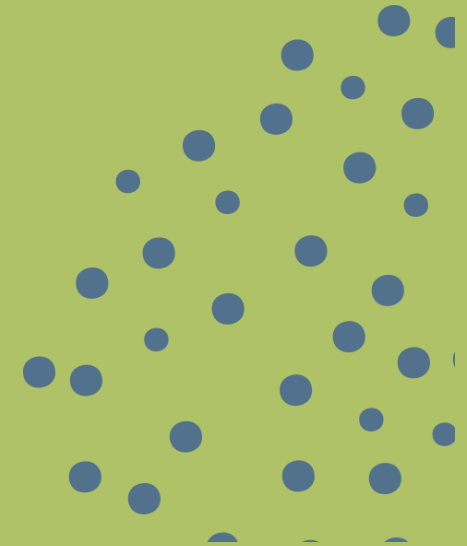
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