Community Engagement for Disaster Resilience Handbook Showcase

#AIDRHANDBOOKS

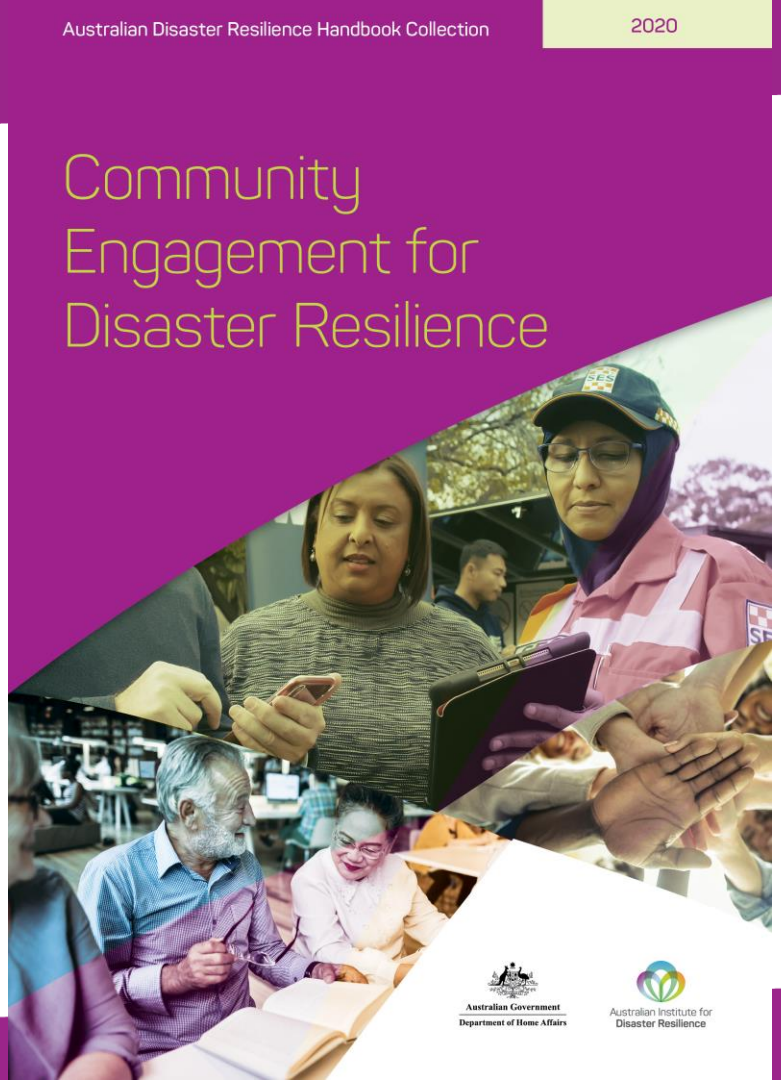
Australian Institute for Disaster Resilience

AIDR HANDBOOK SHOWCASE WEBINAR SERIES

Community Engagement for Disaster Resilience

- The webinar will start at **3:30pm AEST**
- All attendees are automatically muted for the duration of the webinar
- Use the Q&A box to ask questions to the presenters (not the chat box)
  - You can also upvote other questions by clicking the thumbs up button
- Welcome! Feel free to share your name and where you're from in the chat box as you join us. Make sure you select 'all panelists and attendees'

Host: Amanda Leck, Executive Director, AIDR



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The *Community Engagement for Disaster Resilience* Handbook is now live and freely available to download here:

https://knowledge.aidr.org.au/resources/handbook-community-engagement/

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First speaker: Dr Margaret Moreton

Dr Moreton works with communities to identify, understand and strengthen their assets; prepare for all hazards; and strengthen resilience and recovery from disasters and emergencies. She advises and works with all levels of government, and with non-government organizations including philanthropic foundations. She advocates for the resilience of communities and the importance of community agency and voice.

Dr Moreton is an advisory group member with the IAP2 (Vic), a graduate of the AICD, an Executive Committee member for the AWE Network, a member of the Disaster Resilience Education Strategy Group (AIDR) and is working with the GAP Resilience Taskforce.

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Purpose and intent

- Broad range of users and practitioners
- Broad range of communities
- Dynamic, flexible and adaptable
- Inclusive and diverse

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Key elements of the handbook

1. Strategic context
2. Principles
3. Approaches to community engagement
4. Monitoring, review and evaluation

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Principles

1. Place the community at the centre
2. Understand the context
3. Recognise complexity
4. Work in partnership
5. Communicate respectfully and inclusively
6. Recognise and build capability

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Flexibility – Adaptability

Table 1. Approaches for community engagement for disaster resilience

Who leads the process	Partner designs and delivers to community	Partner leads with community input	Community and partner work together	Community leads with partner support	Community designs and delivers
Basis of engagement	Partner provides community with information, options, solutions or services for a given situation or issue.	Partner provides leadership to community. Community provides input to the process.	Community and partner form a partnership. They participate to co-design and develop options and solutions.	Community provides leadership to partner. Partner provides input to the process.	Community designs, decides and implements all actions. Minimal or no engagement necessary from any partner.

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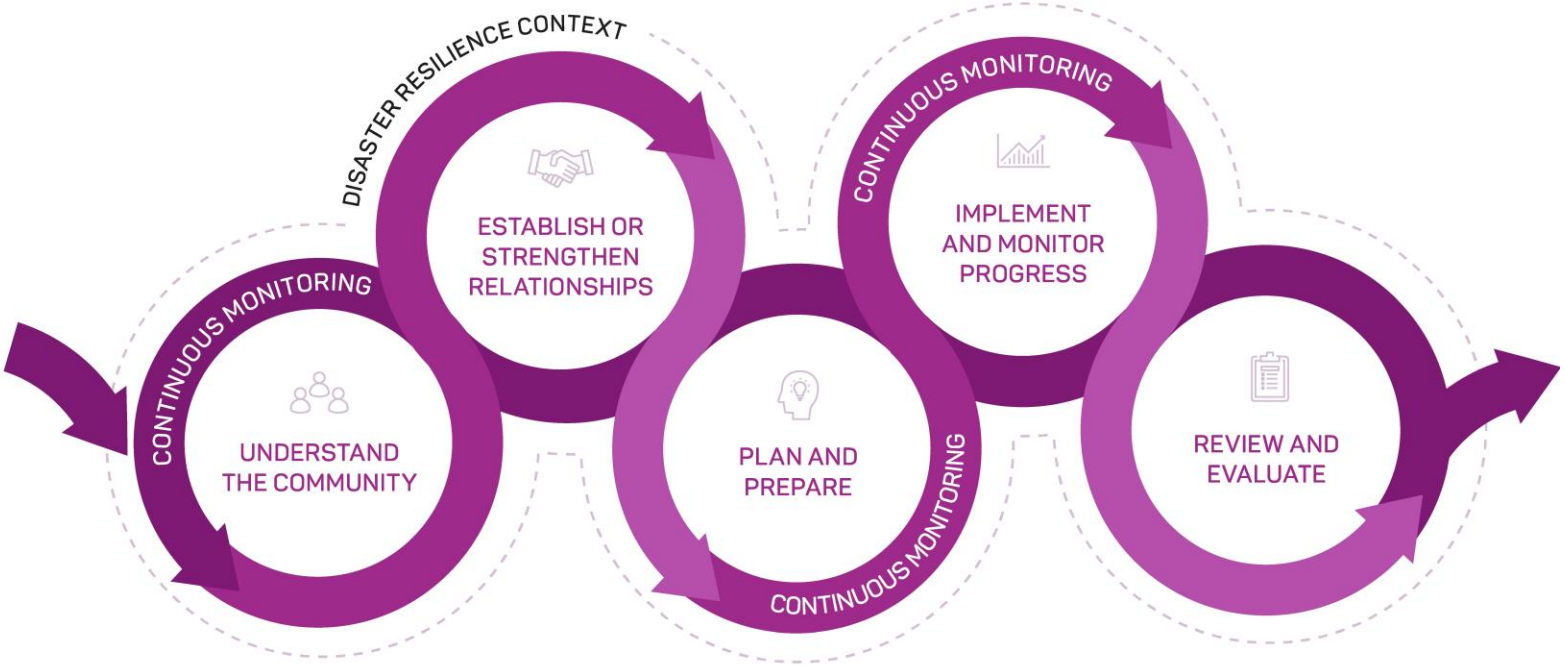
Community engagement process



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Evaluation and evidence

- Plan for evaluation
- Focus on impact/outcomes
- Measure and demonstrate
- Add to the evidence base

Second speaker: Peter Middleton

Peter is the Coordinator Community Development at Tasmania Fire Service (TFS). He has a passion for evidence-based community engagement in emergency management.

Coordinating a team of community engagement specialists who develop community capacity to prevent, prepare for and respond to bushfires and fires in the home. Including the multi-award-winning Bushfire-Ready Neighbourhoods program which increases shared responsibility and has a vision that 'we all play a part- individuals, agencies and communities'.

Peter chairs the TFS/SES Public Information Coordination Group, sits on the AFAC Public Information and Warnings Group and holds a Master of Emergency Management.

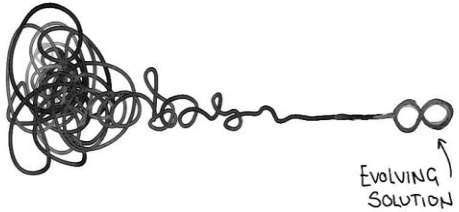
Engagement in a busy and uncertain world

INDIVIDUALS > TFS > COMMUNITIES
BUSHFIRE READY NEIGHBOURHOODS
WE ALL PLAY A PART

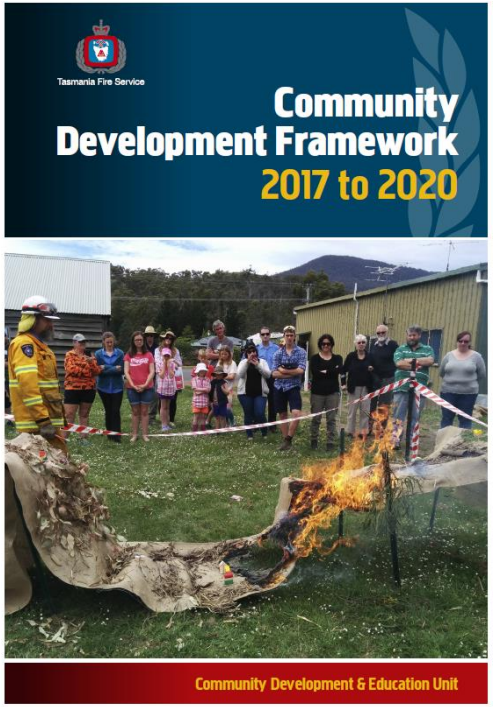
Tasmania Fire Service

Behavioural change

Wicked Problem - is a phrase used in social planning to describe a problem that is difficult or impossible to solve because of incomplete, contradictory, and changing requirements that are often difficult to recognize. Moreover, because of complex interdependencies, the effort to solve one aspect of a wicked problem may reveal or create other problems.



Community development approach



THE EXAMINER, Monday, December 14, 2015 – 5

FOR BREAKING NEWS examiner.com.au | NEWS

Bushfire alerts issued on phone tree grapevine

By CHRIS CLARKE
Police reporter

SMALL Northern communities in bushfire-prone areas have begun to implement "phone trees" in an effort to better prepare themselves for fire season.

A phone tree is the term used to describe a group of people who act as a contact network to spread word through a community in a time of need.

The Golden Valley, south-west of Launceston, is one of two communities in the North to recently implement the concept.

Tasmania Fire Service Bushfire Ready Neighbourhoods Program community development officer Suzette Harrison said trials of the phone tree in the valley saw 70 per cent of residents contacted about a mock bushfire in less than half an hour.

There are 110 properties in the Golden Valley area, she said.

The success rate means the community can initiate its bushfire plan well before TFS alerts residents of an impending fire.

"This means residents have more time to prepare," Ms Harrison said. "They can decide to either leave the area or stay and defend their homes much earlier."

Anyone who sees smoke in the Golden Valley first checks the TFS website to see if it is a registered burn.

If it's not, that person contacts the phone tree's activator, who contacts TFS and then sends the message down the tree to other members of the community in other locations.

Anyone interested in creating a phone tree should contact a TFS community development officer at www.bushfireready.neighbourhoods.tas.gov.au/community-development.

Phone tree volunteer organiser Jan McNally, of Golden Valley, TFS Bushfire Ready Neighbourhoods program community development officer Suzette Harrison, of Bumle, and phone tree activator Tony Deckers, of Golden Valley, spread the word about the phone tree initiative.
Picture: PHILLIP BIGGS

Community input and research guides Bushfire-Ready Neighbourhoods

Myriad Research

ENGAGE - INFORM - EMPOWER

iap2 international association for public participation AUSTRALASIA

bushfire&natural HAZARDSCRC

International Association of Wildland Fire

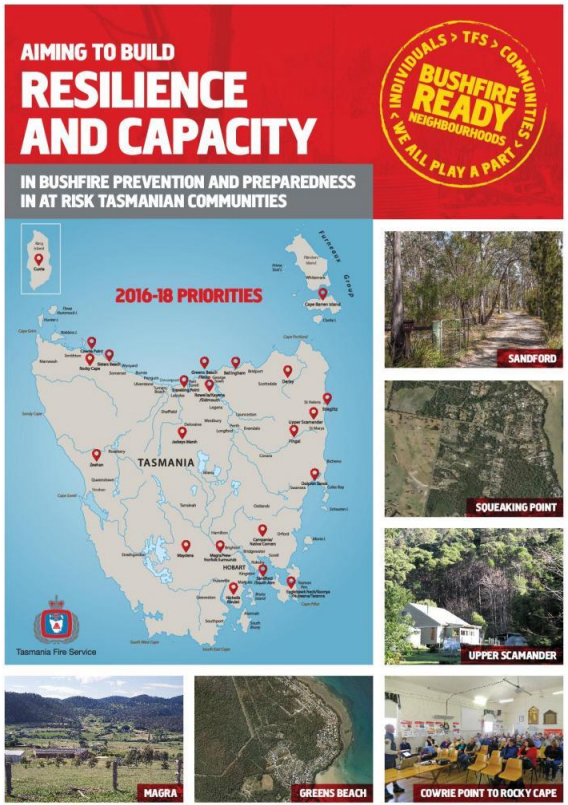
DECISION SUPPORT ANALYTICS

afac

THE UNIVERSITY OF SYDNEY

UTAS

Bushfire-Ready Neighbourhoods program



One size doesn't fit all approach

Round 1 - 2014 to 2016
Round 2 - 2016 to 2018
Round 3 - 2018 to 2020
Round 4 - 2020 to 2022

Communities selected based on community input, risk & ground truthing

BRN in practice

Tasmania Fire Service

Third speaker: Alana Pedler

Alana Pedler is the State Operations Coordinator for the Australian Red Cross - Emergency Services program with 10 years of experience in emergency and disaster response and recovery within Australia supporting communities impacted by cyclone, severe flooding, bushfires and heatwaves and other traumatic events impacting the community.

She has managed a number of emergency preparedness projects with a strong focus on collaboration and co-design. Supporting and building resilience to extreme weather and natural disasters with members of the community at a higher risk, such as people experiencing homelessness and those from a culturally and linguistically diverse backgrounds.

OUT OF THE STORM

BUILDING EXTREME WEATHER RESILIENCE WITH THE HOMELESS COMMUNITY

the power of humanity

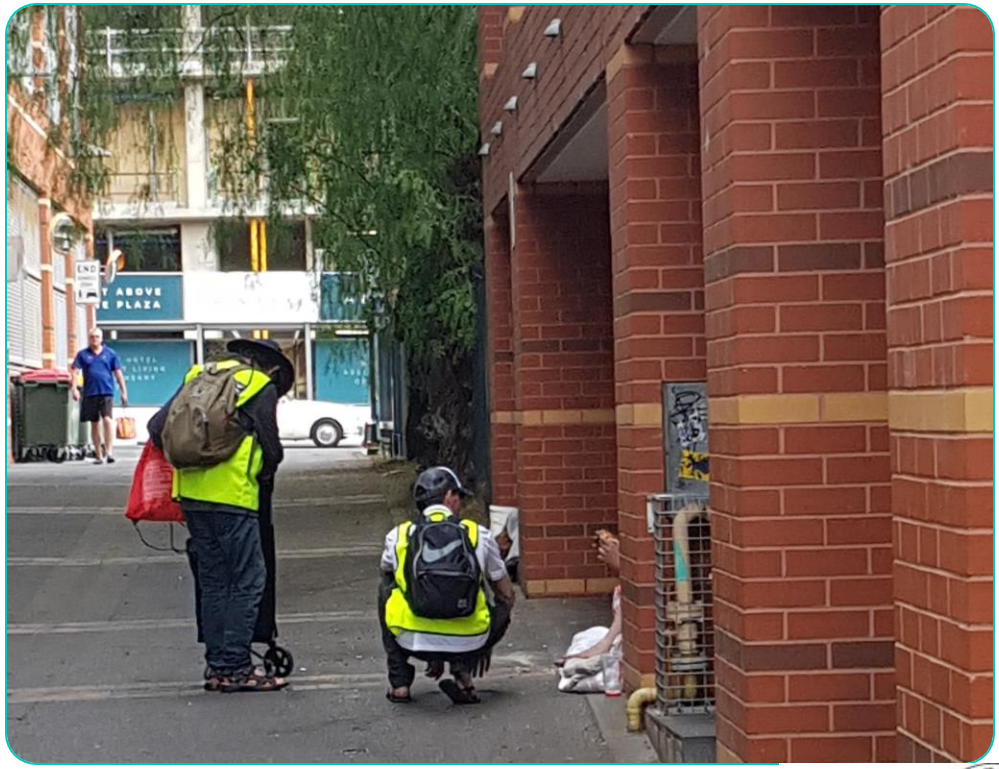
AUSTRALIAN RED CROSS

Key principles

Open Dialogue	• Open workshops encouraging a safe place to share ideas and experiences
Design	• Empower the homeless community through a collaborative design and delivery approach which emphasises and builds on people's strengths – drawing on the communities unique expertise
Peer Led	• People with a live experience of homelessness were trained and supported to deliver the key messages and kits

Engaging community expertise

- Engaging those who hold the right expertise wasn't limited to only the Emergency Management sector.
- People experiencing homelessness possess strengths and knowledge unique to their environment and it's how we drew on this knowledge and skills that made this project innovative and had a real impact.



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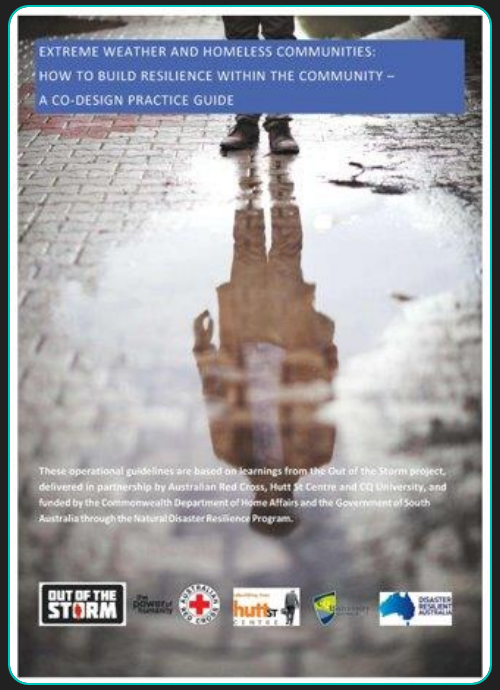
Co-Design and collaboration



- Preparedness information for heat and extreme cold and storms was successfully designed in collaboration with emergency services and homeless community from the Hutt St centre in Adelaide CBD.
- 120 ‘winter’ and 140 ‘summer’ preparedness kits were specifically tailored for the needs of the homeless community, drawing on the knowledge and experience of the homeless community.
- A practice guide outlining an evidence-based, replicable model and educational materials for use in other contexts (e.g. rural areas) and states.

RESOURCES PRODUCED

PEER LED EXTREME WEATHER OUTREACH

A total of 346 individuals experiencing homelessness in Adelaide metro were engaged over the course of the project via peer led outreach.

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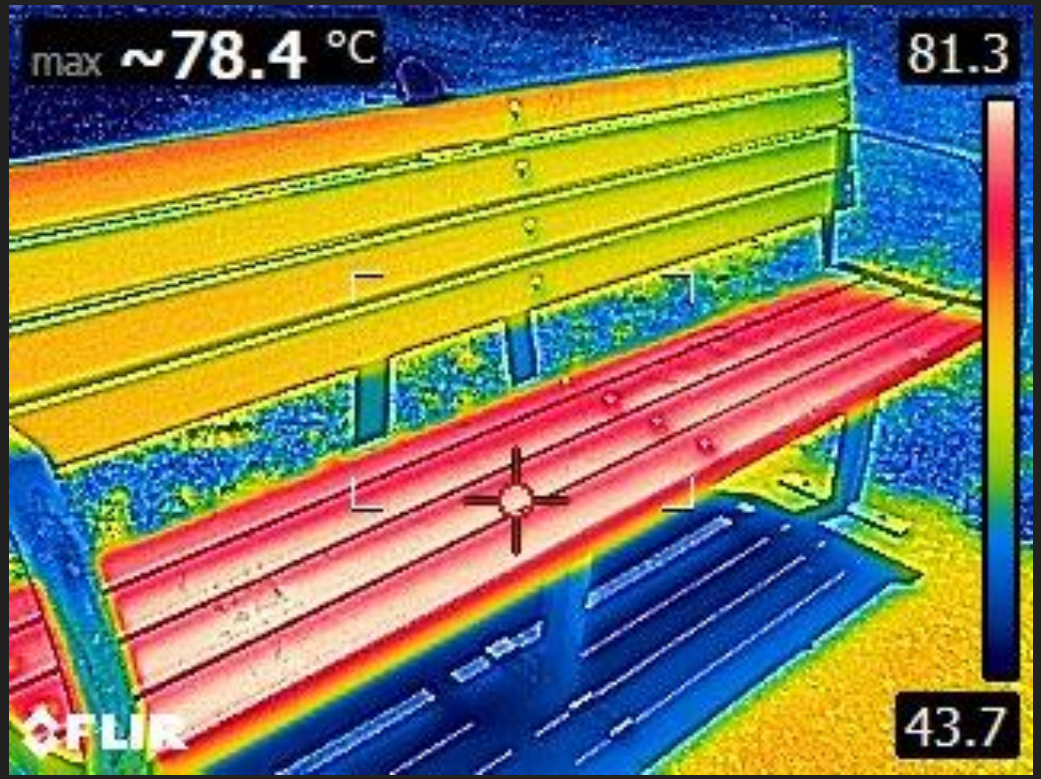
max ~78.4 °C
81.3
43.7
FLIR

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Q&A Session

- Do you have a question for our speakers?
- **Use the Q&A box to ask and vote for questions**

- The *Community Engagement for Disaster Resilience* Handbook https://knowledge.aidr.org.au/resources/handbook-community-engagement/
- Disaster Risk Reduction Collection: https://knowledge.aidr.org.au/collections/disaster-risk-reduction/ including:
  - National Disaster Risk Reduction Framework
  - Profiling Australia's Vulnerability
  - Guidance for Strategic Decisions on Climate and Disaster Risk
  - Sendai Framework for Disaster Risk Reduction
- Australian Disaster Resilience Index: https://adri.bnhcrc.com.au/

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